

# DINION IP starlight 8000 MP

www.boschsecurity.com



**BOSCH**

Invented for life



- ▶ Remarkable low-light performance (0.0121 lx)
- ▶ 5MP (3K) high detail at fast speeds (30 fps)
- ▶ Built-in Intelligent Video Analytics to trigger relevant alerts and quickly retrieve data
- ▶ Low network strain and storage costs
- ▶ Outstanding wide dynamic range (97+16 dB)

The DINION IP starlight 8000 MP offers a new standard in round-the-clock video surveillance. Regardless of lighting conditions, time-of-day or object movement, the camera delivers relevant IP video 24/7. Capturing 16:9 images at 5 megapixel resolution (3K) even under extreme low-light conditions, it gives amazing images in fine detail. The camera produces multi-megapixel full-color video in near darkness, and delivers detailed monochrome images where other cameras show no image at all.

## System overview

Advanced image processing techniques take the DINION IP starlight 8000 MP to the next level.

Intelligent Video Analysis tracks and focuses on relevant situations and adds sense and structure to stored video, allowing you to quickly retrieve the correct data.

Intelligent Auto Exposure gives superb front and back light compensation, providing the perfect picture every time.

Intelligent Dynamic Noise Reduction saves bitrate at the source and only uses bandwidth when needed. This results in up to 50% less bitrate which significantly reduces storage costs and network strain without compromising on video quality.

## Functions

### Exceptional low-light performance

The latest sensor technology, combined with the sophisticated noise suppression, results in a sensitivity of 0.0121 lx at full 5MP resolution in color and even 0.00825 lx at 1080p resolution. The low-light performance is so good that the camera continues to provide excellent color performance even with a minimum of ambient light.

### Measured dynamic range

The dynamic range of the camera is outstanding and is obvious in real-world performance comparisons – 97 dB wide dynamic range for 5MP mode (plus an extra 16 dB when combined with Intelligent Auto Exposure).

The actual dynamic range of the camera is measured using Opto-Electronic Conversion Function (OECF) analysis with a standardized test chart based on ISO standards. This method provides more realistic and verifiable results in comparison with the theoretical approximations sometimes used.

### Intelligent Video Analysis

After only 20 minutes you can miss 90% of the activity on a screen. Intelligent Video Analysis (IVA) assists by alerting you when predefined alarms are triggered. By smartly combining up to 8 IVA rules, complex tasks are made easy and false alarms are reduced to a minimum.

IVA also adds sense and structure to your video by adding metadata. This enables you to quickly retrieve the relevant images from hours of stored video. Metadata can also be used to deliver irrefutable forensic evidence or to optimize business processes based on people counting or crowd density information.

### Intelligent Auto Exposure

Fluctuations in backlight and front light can ruin your images. To achieve the perfect picture in every situation, Intelligent Auto Exposure automatically adjusts the exposure of the camera. It offers superb front light compensation and incredible backlight compensation by automatically adapting to changing light conditions.

### Intelligent Dynamic Noise Reduction

Quiet scenes with little or no movement require a lower bitrate. By intelligently distinguishing between noise and relevant information, Intelligent Dynamic Noise Reduction reduces bitrate by up to 50%. Because noise is reduced at the source during image capture, the lower bitrate does not compromise on video quality.

Intelligent Dynamic Noise Reduction adjusts spatial and temporal filtering (3DNR) based on intelligent analysis of the scene content. Motion compensated temporal filtering (MCTF) reduces motion blur normally associated with standard temporal filtering. This maintains image quality of fast moving objects while still optimizing bitrate.

With Intelligent Dynamic Noise Reduction, our focus is to significantly reduce storage costs, and lessen network strain by only using bandwidth when needed.

### Area-based encoding

Area-based encoding is another feature which reduces bandwidth. Compression parameters for up to eight user-definable regions can be set. This allows uninteresting regions to be highly compressed, leaving more bandwidth for important parts of the scene.

### Bitrate optimized profile

The average typical optimized bitrate in kbits/s for various frame rates is shown in the table:

| fps | 5.5MP (4:3) | 5MP (16:9) | 1080p |
|-----|-------------|------------|-------|
| 30  | 4950        | 4500       | 1600  |
| 25  | 4685        | 4259       | 1514  |
| 15  | 3941        | 3583       | 1274  |
| 10  | 3351        | 3046       | 1083  |
| 5   | 2342        | 2129       | 757   |
| 2   | 1009        | 917        | 326   |

### Selectable resolution and aspect ratio

The camera has three basic application variants that can be chosen at start-up to provide the best possible performance for typical applications:

- 5MP (16:9)
- 5.5MP (4:3)
- 1080p

The 5MP variants can be used in applications where the highest resolution possible is required. The 1080p30 (16:9) variant is for applications that require extra sensitivity and dynamic range.

Each of these variants selects the best possible tuning parameters for the application so that you get the best performance possible from your camera.

### Scene modes

The camera has a very intuitive user interface that allows fast and easy configuration. Nine configurable modes are provided with the best settings for a variety of applications. Different scene modes can be selected for day or night situations.

- **Indoor** – general day-to-night changes in an indoor environment without sun highlights or street lighting effects.
- **Outdoor** – general day-to-night changes in an outdoor environment with sun highlights and street lighting effects.
- **Night-optimized** – optimized for details in low light environments.
- **Low bit rate** – reduces bandwidth requirements.
- **Intelligent AE** – optimized for scenes with fluctuating front and back light caused by sunlight or other illuminated objects in the scene.
- **Vibrant** – enhanced contrast, sharpness and saturation.
- **Sports and gaming** – high-speed capture, and improved color rendition and sharpness.
- **Traffic** – for monitoring traffic movement on roads or parking lots. It can also be used in industrial applications where fast moving objects are to be monitored. Motion artifacts are minimized.
- **Retail** – improved color rendition and sharpness with reduced bandwidth requirements.

### Multiple streams

The innovative multi-streaming feature delivers various H.264 streams together with an M-JPEG stream. These streams facilitate bandwidth-efficient viewing and recording, plus easy integration with third-party video management systems.

Depending on the resolution and frame rate selected for the first stream, the second stream provides a copy of the first stream or a lower resolution stream.

### Stream assignments

| Application variant    | Stream 1    | Stream 2  |
|------------------------|-------------|---|
| 5MP (16:9) @ 25/30 fps | 2992 x 1680 | Copy of stream 1<br>SD: 768 x 432<br>720p: 1280 x 720 |

| Stream assignments      |             |                            |
|-------------------------|-------------|----------------------------|
|                         |             | 1080p: 1920 x 1080         |
|                         |             | SD ROI: 768 x 432          |
|                         |             | upright cropped: 400 x 720 |
|                         |             | D1 4:3 cropped: 704 x 480  |
|                         |             | SD dual ROI: 768 x 432     |
| 5.5MP (4:3) @ 25/30 fps | 2704 x 2032 | Copy of stream 1           |
|                         |             | SD: 640 x 480              |
|                         |             | SD ROI: 640 x 480          |
|                         |             | upright cropped: 400 x 720 |
|                         |             | SD dual ROI: 640 x 480     |
|                         |             | 800 x 600                  |
|                         |             | 1024 x 768                 |
|                         |             | 1280 x 960                 |
|                         |             | 1600 x 1200                |
| 1080 (16:9) @ 25/30 fps | 1920 x 1080 | SD: 768 x 432              |
|                         |             | 720p: 1280 x 720           |
|                         |             | 1080p: 1920 x 1080         |
|                         |             | SD ROI: 768 x 432          |
|                         |             | upright cropped: 400 x 720 |
|                         |             | D1 4:3 cropped: 704 x 480  |
|                         |             | SD dual ROI: 768 x 432     |

The third stream uses the I-frames of the first stream for recording; the fourth stream shows a JPEG image at a maximum of 10 Mbit/s.

#### Regions of interest and E-PTZ

Regions of Interest (ROI) can be user defined. The remote E-PTZ (Electronic Pan, Tilt and Zoom) controls allow you to select specific areas of the parent image. These regions produce separate streams for remote viewing and recording. These streams, together with the main stream, allow the operator to separately monitor the most interesting part of a scene while still retaining situational awareness.

Intelligent Tracking continuously analyses the scene for moving objects. If a moving object is detected, the camera automatically adjusts its settings, including field of view, to optimally capture details of the object of interest.

#### Easy installation

Power for the camera can be supplied via a Power-over-Ethernet compliant network cable connection. With this configuration, only a single cable connection is required to view, power, and control the camera.

Using PoE makes installation easier and more cost-effective, as cameras do not require a local power source.

The camera can also be supplied with power from +12 VDC power supplies. To increase system reliability, the camera can be simultaneously connected to both PoE and +12 VDC supplies. Additionally, uninterruptible power supplies (UPS) can be used to ensure continuous operation, even during a power failure.

For trouble-free network cabling, the camera supports Auto-MDIX which allows the use of straight or cross-over cables.

#### Hybrid mode

An analog video output enables the camera to operate in hybrid mode. This mode provides simultaneous high resolution HD video streaming and an analog video output via an SMB connector. The hybrid functionality offers an easy migration path from legacy CCTV to a modern IP-based system.

#### Storage management

Recording management can be controlled by the Bosch Video Recording Manager (VRM) or the camera can use iSCSI targets directly without any recording software.

#### Edge recording

Insert a memory card into the card slot to store up to 2 TB of local alarm recording. Pre-alarm recording in RAM reduces recording bandwidth on the network, and extends the effective life of the memory card.

#### Cloud-based services

The camera supports time-based or alarm-based JPEG posting to four different accounts. These accounts can address FTP servers or cloud-based storage facilities (for example, Dropbox). Video clips or JPEG images can also be exported to these accounts.

Alarms can be set up to trigger an e-mail or SMS notification so you are always aware of abnormal events.

#### Access security

Password protection with three levels and 802.1x authentication is supported. To secure Web browser access, use HTTPS with a SSL certificate stored in the camera.

#### Complete viewing software

There are many ways to access the camera's features: using a web browser, with the Bosch Video Management System, with the free-of-charge Bosch Video Client, with the video security mobile app, or via third-party software.

#### System integration

The camera conforms to the ONVIF Profile S specifications. Compliance with these standards guarantees interoperability between network video products regardless of manufacturer.

Third-party integrators can easily access the internal feature set of the camera for integration into large projects. Visit the Bosch Integration Partner Program (IPP) website ([ipp.boschsecurity.com](http://ipp.boschsecurity.com)) for more information.

### Certifications and approvals

| Standards            | Type  |
|----------------------|---|
| Emission             | EN 55022 Class B (2010), +AC (2011)<br>FCC: 47 CFR 15, class B (2012-10-1)              |
| Immunity             | EN 50130-4 (PoE, +12 VDC)* (2011)<br>EN 50121-4 (2006), +AC: (2008)                     |
| Alarm                | EN 50130-5 Class II (2011)  |
| Safety               | EN 60950-1<br>UL 60950-1 (2nd edition)<br>CAN/CSA-C 22.2 No. 60950-1                    |
| Vibration            | Camera with 500 g (1.1 lb) lens as per IEC 60068-2-6 (5 m/s <sup>2</sup> , operational) |
| HD                   | SMPTE 296M-2001 (Resolution: 1280x720)<br>SMPTE 274M-2008 (Resolution: 1920x1080)       |
| Color representation | ITU-R BT.709  |
| ONVIF conformance    | EN 50132-5-2; IEC 62676-2-3   |

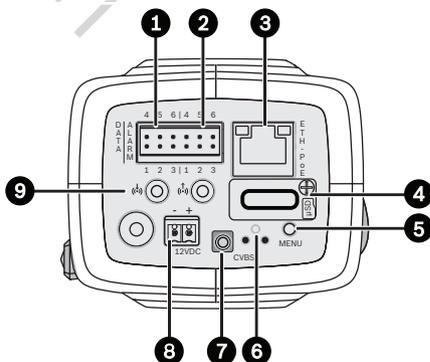
\* Chapters 7 and 8 (mains voltage supply requirement) are not applicable to the camera. However, if the system in which this camera is used needs to comply with this standard, then any power supplies used must comply with this standard.

|       |  |
|-------|--|
| Marks | CE, cULus, WEEE, RCM, EAC and China RoHS |
|-------|--|

| Region | Certification |
|--------|---------------|
| Europe | CE            |
| USA    | UL            |
|        | FCC           |
| Canada | CSA           |

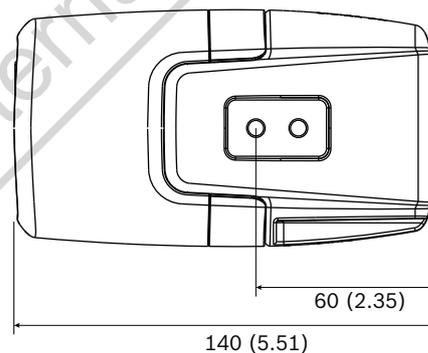
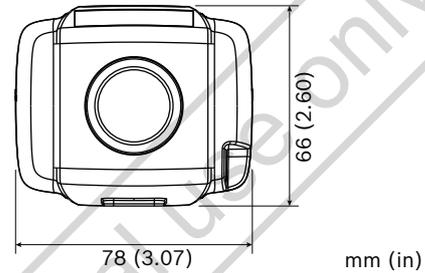
### Installation/configuration notes

#### Controls



|   |                             |   |                                  |
|---|-----------------------------|---|----------------------------------|
| 1 | Data (RS485/422/232)        | 6 | Reset button                     |
| 2 | Alarm in, alarm out         | 7 | Video out (SMB connector)        |
| 3 | 10/100 Base-T Fast Ethernet | 8 | Power supply input (12 VDC only) |
| 4 | MicroSD card slot           | 9 | Audio in / Audio out             |
| 5 | Menu button                 |   |                                  |

#### Dimensions



#### Parts included

The packaging contains:

- DINION IP 8000 camera
- Quick install instructions
- Power connector
- Data/Alarm connector
- Identification labels
- C/CS mount adapter ring for mounting a lens with a C-mount (not supplied for factory fitted lenses)

#### Technical specifications

| Power               |   |
|---------------------|---|
| Power Supply        | 12 VDC;<br>Power-over-Ethernet 48 VDC nominal |
| Current Consumption | 750 mA (12 VDC);<br>200 mA (PoE 48 VDC)       |
| Power Consumption   | 9 W   |
| PoE                 | IEEE 802.3af (802.3at Type 1) Class 3         |

| Sensor  |   |
|---|---|
| Type  | 1/1.8" CMOS   |
| Total sensor pixels   | 6.1 MP  |
| Video performance - Dynamic range   |   |
| 5.5MP (4:3) mode  | 97 dB WDR<br>(97+16 dB with IAE)  |
| 5MP (16:9) mode   | 97 dB WDR<br>(97+16 dB with IAE)  |
| 1080p mode  | 103 dB WDR<br>(103+16 dB with IAE)  |
| Video performance - Sensitivity<br>(3200K, 89% reflectivity, 30% IRE, F1.2) |   |
| Color 5MP mode  | 0.0121 lx   |
| Color 1080p mode  | 0.00825 lx  |
| Mono 5MP mode   | 0.004 lx  |
| Mono 1080p mode   | 0.00275 lx  |
| Video streaming   |   |
| Video compression   | H.264 (MP); M-JPEG  |
| Streaming   | Multiple configurable streams in H.264 and M-JPEG, configurable frame rate and bandwidth. Regions of Interest (ROI) |
| Overall IP Delay  | Min. 120 ms, Max. 340 ms  |
| GOP structure   | IP, IBP, IBBP   |
| Encoding interval   | 1 to 30 [25] fps  |
| Encoder regions   | Up to 8 areas with encoder quality settings per area  |
| Video resolution  |   |
| 5MP (16:9)  | 2992 X 1680   |
| 5.5MP (4:3)   | 2704 X 2032   |
| 1080p HD  | 1920 X 1080   |
| 720p HD   | 1280 x 720  |
| Upright 9:16 (cropped)  | 400 x 720   |
| D1 4:3 (cropped)  | 704 x 480   |
| 480p SD   | Encoding: 704 x 480;<br>Displayed: 854 x 480  |
| 432p SD   | 768 x 432   |
| 288p SD   | 512 x 288   |

| Video resolution            |  |
|-----------------------------|--|
| 240p SD                     | Encoding: 352 x 240;<br>Displayed: 432 x 240   |
| 144p SD                     | 256 x 144  |
| Camera installation         |  |
| Base frame rate             | 25/30 fps (PAL/NTSC for analog output)   |
| Camera LED                  | Enable/disable   |
| Menu button                 | Enable/disable   |
| Mirror image                | On / Off   |
| Flip image                  | On / Off   |
| Analog output               | Off, 4:3, 16:9 pillar box, 16:9 crop   |
| Positioning                 | Coordinates  |
| Lens wizard                 | Autofocus  |
| Video functions - color     |  |
| Adjustable picture settings | Contrast, Saturation, Brightness   |
| White Balance               | 2500 to 10000K, 4 automatic modes (Basic, Standard, Sodium vapor, Dominant color), Manual mode and Hold mode |
| Video functions - ALC       |  |
| ALC level                   | Adjustable   |
| Saturation                  | Adjustable from peak to average  |
| Shutter                     | Automatic Electronic Shutter (AES); Fixed shutter (1/25[30] to 1/15000) selectable; Default shutter          |
| Day/Night                   | Auto (adjustable switch points), Color, Monochrome   |
| Video functions - enhance   |  |
| Sharpness                   | Sharpness enhancement level selectable   |
| Backlight compensation      | On / off / Intelligent Auto Exposure (IAE)   |
| Contrast enhancement        | On/off   |
| Noise reduction             | Intelligent Dynamic Noise Reduction with separate temporal and spatial adjustments                           |
| Intelligent defog           | Intelligent Defog automatically adjusts parameters for best picture in foggy or misty scenes (switchable)    |

| Video analysis         |   |
|------------------------|---|
| Configurations         | Silent VCA / Profile1/2 / Scheduled / Event triggered   |
| Analysis type          | IVA / IVA flow / MOTION+  |
| Tamper detection       | Maskable  |
| Additional functions   |   |
| Scene modes            | Nine default modes, Scheduler   |
| Privacy Masking        | Eight independent areas, fully programmable   |
| Video authentication   | Off / Watermark / MD5 / SHA-1 / SHA-256   |
| Display stamping       | Name; Logo; Time; Alarm message   |
| Pixel counter          | Selectable area   |
| Audio streaming        |   |
| Standard               | G.711, 8 kHz sampling rate<br>L16, 16 kHz sampling rate<br>AAC-LC, 48 kbps at 16 kHz sampling rate<br>AAC-LC, 80 kbps at 16 kHz sampling rate |
| Signal-to-Noise Ratio  | >50 dB  |
| Audio Streaming        | Full-duplex / half duplex   |
| Input/output           |   |
| Analog video out       | SMB connector, CVBS (PAL/NTSC), 1 Vpp, 75 Ohm   |
| Audio line in          | 1 Vrms max, 18 kOhm typical,  |
| Audio line out         | 0.85 Vrms at 1.5 kOhm typical,  |
| Audio connectors       | 3.5 mm mono jack  |
| Alarm input            | 2 inputs  |
| Alarm input activation | +5 VDC nominal; +40 VDC max. (DC-coupled with 50 kOhm pull-up resistor to +3.3 VDC) (< 0.5 V is low; > 1.4 V is high)                         |
| Alarm output           | 1 output  |
| Alarm output voltage   | 30 VAC or +40 VDC max.<br>Maximum 0.5 A continuous, 10VA (resistive load only)  |
| Ethernet               | RJ45  |
| Data port              | RS-232/422/485  |
| Local storage          |   |
| Internal RAM           | 10 s pre-alarm recording  |
| Memory card slot       | Supports up to 32 GB microSDHC / 2 TB microSDXC card. (An SD card of Class 6 or higher is recommended for HD recording)                       |
| Recording              | Continuous recording, ring recording, alarm/events/schedule recording   |

| Network  |  |
|--|--|
| Protocols  | IPv4, IPv6, UDP, TCP, HTTP, HTTPS, RTP/RTCP, IGMP V2/V3, ICMP, ICMPv6, RTSP, FTP, Telnet, ARP, DHCP, APIPA (Auto-IP, link local address), NTP (SNTP), SNMP (V1, MIB-II), 802.1x, DNS, DNSv6, DDNS (DynDNS.org, selfHOST.de, no-ip.com), SMTP, iSCSI, UPnP (SSDP), DiffServ (QoS), LLDP, SOAP, Dropbox, CHAP, digest authentication |
| Encryption   | TLS 1.0, SSL, DES, 3DES  |
| Ethernet   | 10/100 Base-T, auto-sensing, half/full duplex  |
| Connectivity   | ONVIF Profile S, Auto-MDIX   |
| Software   |  |
| Unit Configuration   | Via web browser or Configuration Manager   |
| Firmware update  | Remotely programmable  |
| Software viewer  | Web browser, Bosch Video Client, or third party software   |
| Optical  |  |
| Lens mount   | CS mount (C-mount with adapter ring)   |
| Lens connector   | Standard 4-pin DC-iris connector   |
| Focus control  | Motorized back-focus adjustment  |
| Iris control   | Automatic iris control   |
| Mechanical   |  |
| Dimensions (W x H x L)   | 78 x 66 x 140 mm (3.07 x 2.6 x 5.52 inch) without lens   |
| Weight   | 855 g (1.88 lb) without lens   |
| Color  | RAL 9006 Metallic Titanium   |
| Tripod Mount   | Bottom and top 1/4-inch 20 UNC   |
| Environmental  |  |
| Operating Temperature  | -20°C to +50°C (-4°F to 122°F)   |
| Storage Temperature  | -30°C to +70°C (-22°F to +158°F)   |
| Operating Humidity   | 20% to 93% RH  |
| Storage Humidity   | up to 98% RH   |
| Ordering information   |  |
| <b>DINION IP starlight 8000 MP</b>   |  |
| High-performance 5MP box camera with exceptional low-light imaging. 5MP; PoE; IAE; IDNR; ROI (E-PTZ); IVA; H.264 quad-streaming; free viewing apps; cloud services; audio/motion detection |  |
| Order number <b>NBN-80052-BA</b>   |  |

**Accessories****Varifocal SR Megapixel Lens**

Varifocal SR megapixel IR corrected lens.  
1/1.8" sensor; CS-mount; 4-pin SR-iris; 5MP; 4.1 to 9 mm; F1.6 to F8  
Order number **LVF-5005C-S4109**

**Varifocal Megapixel Lens**

Varifocal megapixel IR corrected lens. 1/1.8" sensor max; C-mount; 4-pin DC-iris; 5 MP; 12 to 50 mm; F1.6 to T360  
Order number **LVF-5005N-S1250**

**Monitor/DVR Cable SMB 0.3M**

0.3 m (1 ft) analog cable, SMB (female) to BNC (female) to connect camera to coaxial cable  
Order number **NBN-MCSMB-03M**

**Monitor/DVR Cable SMB 3.0M**

3 m (9 ft) analog cable, SMB (female) to BNC (male) to connect camera to monitor or DVR  
Order number **NBN-MCSMB-30M**

**UPA-1220-60 Power Supply**

Power supply for camera. 120 VAC, 60 Hz In; 12 VDC, 1 A Out; regulated  
Order number **UPA-1220-60**

**UPA-1220-50 Power Supply**

Power supply for camera. 220 VAC, 50 Hz In; 12 VDC, 1 A Out; regulated  
Order number **UPA-1220-50**

**TC9210U Indoor Camera Mount**

universal wall/ceiling grid, for 6-inch, 4.5 kg (10 lb) max load, off-white finish, incl. T-Bar ceiling clip and wall/ceiling mount flange  
Order number **TC9210U**

**UHO-HBGS-51 Outdoor Housing**

Outdoor housing for (230 VAC / 12 VDC) camera. 230 VAC power supply; blower; feed-through cabling  
Order number **UHO-HBGS-51**

**UHO-HBGS-61 Outdoor Housing**

Outdoor housing for (120 VAC / 12 VDC) camera. 120 VAC (60 Hz) power supply; blower; feed-through cabling  
Order number **UHO-HBGS-61**

**UHO-HBGS-11 Outdoor Housing**

Outdoor housing for (24 VAC / 12 VDC) camera. 24 VAC power supply; blower; feed-through cabling  
Order number **UHO-HBGS-11**

**UHO PoE Outdoor Camera Housing**

Outdoor camera housing with PoE+ power supply.  
Order number **UHO-POE-10**

**LTC 9215/00 Mount**

Wall mount for camera housing, cable feed-through, 30 cm (12 in.)  
Order number **LTC 9215/00**

**LTC 9215/00S Mount**

Wall mount for camera housing, cable feed-through, 18 cm (7 in.)  
Order number **LTC 9215/00S**

**LTC 9219/01 Feed-through J-Mount**

J-mount for camera housing, 40 cm (15-inch), 9 kg (20 lb) max load  
Order number **LTC 9219/01**

**LTC 9210/01 Column Mount**

Feed-through column mount for 20 cm (8 in.), 9 kg (20 lb) maximum load. Light gray finish.  
Order number **LTC 9210/01**

**LTC 9213/01 Pole Mount Adapter**

Flexible pole mount adapter for camera mounts (use together with the appropriate wall mount bracket). Max. 9 kg (20 lb); 3 to 15 inch diameter pole; stainless steel straps  
Order number **LTC 9213/01**

**NPD-5001-POE Midspan PoE Injector**

Power-over-Ethernet midspan injector for use with PoE enabled cameras; 15.4 W, 1-port  
Order number **NPD-5001-POE**

**NPD-5004-POE Midspan PoE Injector**

Power-over-Ethernet midspan injectors for use with PoE enabled cameras; 15.4 W, 4-ports  
Order number **NPD-5004-POE**

Preliminary - For internal use only

**Represented by:**

**Europe, Middle East, Africa:**  
Bosch Security Systems B.V.  
P.O. Box 80002  
5600 JB Eindhoven, The Netherlands  
Phone: + 31 40 2577 284  
emea.securitysystems@bosch.com  
emea.boschsecurity.com

**Germany:**  
Bosch Sicherheitssysteme GmbH  
Robert-Bosch-Ring 5  
85630 Grasbrunn  
Germany  
www.boschsecurity.com

**North America:**  
Bosch Security Systems, Inc.  
130 Perinton Parkway  
Fairport, New York, 14450, USA  
Phone: +1 800 289 0096  
Fax: +1 585 223 9180  
onlinehelp@us.bosch.com  
www.boschsecurity.us

**Asia-Pacific:**  
Robert Bosch (SEA) Pte Ltd, Security Systems  
11 Bishan Street 21  
Singapore 573943  
Phone: +65 6571 2808  
Fax: +65 6571 2699  
apr.securitysystems@bosch.com  
www.boschsecurity.asia